

# Notes on the coronavirus



## Current regulations



- **3G regulation:** Since 24 November, the 3G regulation applies to the use of the underground, bus and tram. As a passenger, you must either be vaccinated, recovered or tested. Proof of this in the form of a vaccination certificate/vaccination passport, proof of recovery (not older than 180 days) or an antigen test (not older than 24 hours) or PCR test (not older than 48 hours) must be carried and shown on request. [Questions and answers about the 3G regulation can be found in our FAQ.](#)
- **Mask obligation:** Since Sunday, 7.11., a [mask of](#) protection classes FFP2 or KN95 must be worn in vehicles and underground stations (with the exception of our open-air platforms). OP masks (medical masks) no longer comply with the current legal regulations. Cloth masks, scarves or shawls as well as other everyday masks and plastic visors are still not allowed. Children under the age of six are exempt from the mask requirement. Children and adolescents aged six up to and including 15 years may also wear a surgical mask (medical mask) instead of an FFP2 mask.
- **Ventilation:** Where possible, please keep the hinged windows of the vehicles open to ensure good ventilation.
- **Hygiene:** Wash your hands frequently and thoroughly, cough and sneeze into the crook of your arm.
- **Spacing:** Use all doors for boarding and alighting to avoid crowding and contribute to a better distribution of all passengers. This also makes it easier to maintain distances.
- **Consideration:** Please refrain from eating and drinking while driving or waiting. Please postpone longer phone calls to another time.
- **Contactless:** Preferably use our digital services, such as the [customer portal](#), [mobile phone ticket](#) and [customer dialogue](#) to get in touch with us.
- **Tracking:** Use the [Corona Warning App](#).

